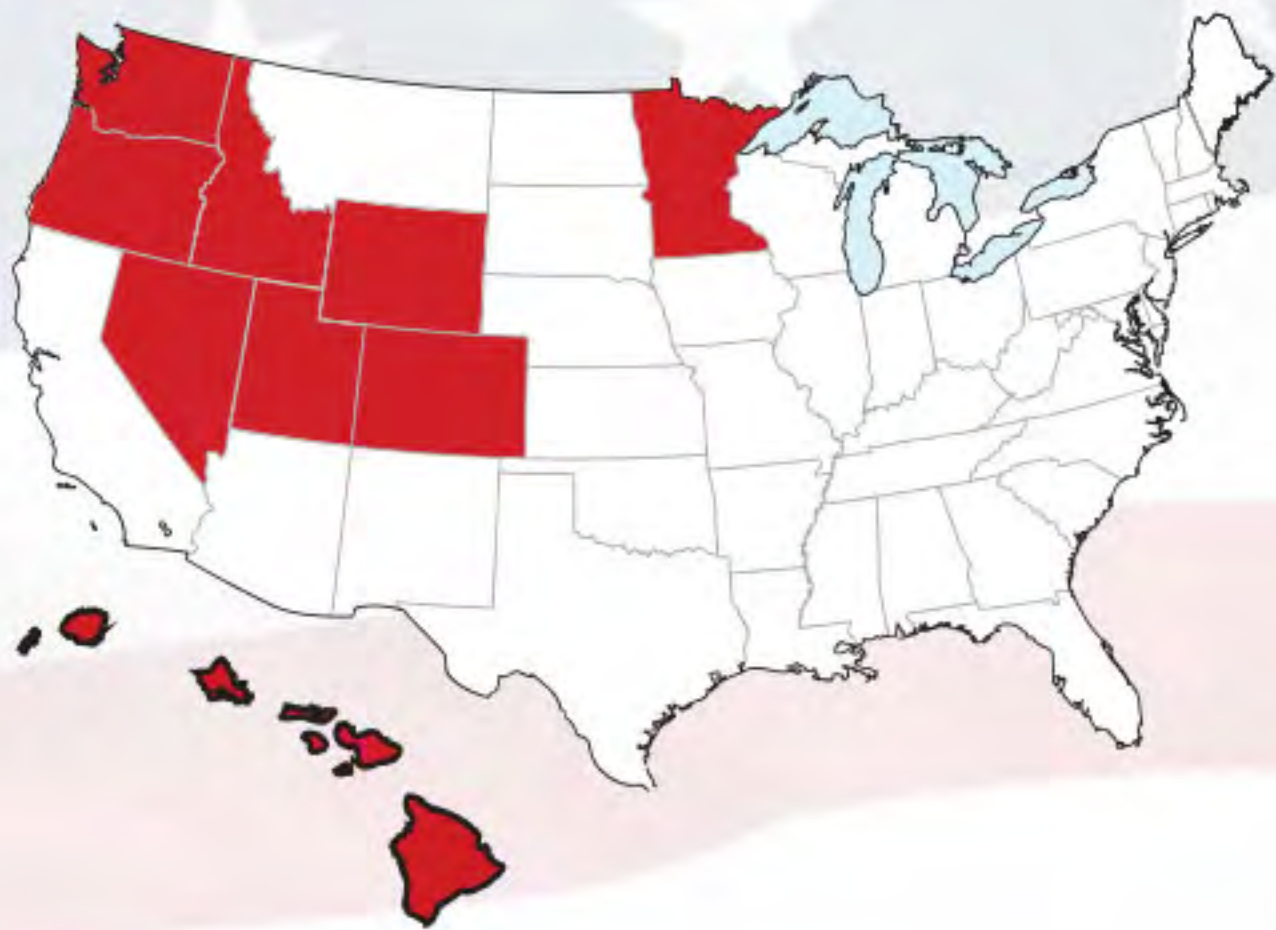


AMERICA'S **TOP** HOME WARRANTY COMPANY



ORDER TODAY:
WE'RE HERE TO PROTECT YOU

(888) 495 - 2249
www.FreedomHW.com

#11-2019



CHOOSE YOUR
COVERAGE



CHOOSE YOUR
CHARITY



CHOOSE YOUR
CONTRACTOR



24 HOUR
CLAIM SERVICE



FREEDOM HOME WARRANTY PLANS

\$65 Low Service Call Fee!

Single Family Home
Condo/Townhome

PATRIOT PROTECTION
\$295
\$265

LIBERTY PROTECTION
\$395
\$365

FREEDOM PROTECTION
\$495
\$465

EAGLE PROTECTION
2nd YEAR

PATRIOT PROTECTION

NO AGE RESTRICTION ON COVERED APPLIANCES AND SYSTEMS!

- Central Vacuum System ✓
- Plumbing Pipe Leaks ✓
- Water Heater (includes tankless) ✓
- Toilet Repair ✓
- Drain Line Stoppages ✓
- Recirculating Pump ✓
- Whirlpool Motor & Pump Assembly ✓
- Panels and Subpanels ✓
- Switches, Fuses, and Plugs ✓
- Junction Boxes ✓
- Circuit Breakers ✓
- Conduit ✓
- Ceiling and Exhaust Fans ✓
- Garage Door Opener Unit & Remote ✓
- A/C Units ✓
- Heating Units ✓
- Dishwasher ✓
- Oven/Range/Cooktop ✓
- Built-in Microwave ✓
- Kitchen Exhaust Fan ✓
- Trash Compactor ✓
- Garbage Disposal ✓
- Re-Key Service* ✓
- A/C Pre-Season Tune-up* ✓
- Heating Pre-Season Tune-up* ✓
- Sump Pumps ✓



LIBERTY PROTECTION

NO AGE RESTRICTION ON COVERED APPLIANCES AND SYSTEMS!

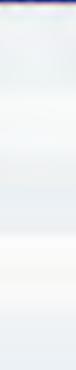
- Faucets ✓
- Pressure Regulator Valves ✓
- Showerheads and Arms ✓
- Heat Lamps ✓
- Coolant Recapture/Recovery/Recharge ✓
- Garage Door Hinges/Springs ✓
- Refrigerator ✓
- Refrigerator Ice Maker ✓
- Appliance Haul Away ✓
- Plumbing Valves ✓
- Oven/Range/Cooktop Accessories ✓
- Trash Compactor Accessories ✓
- Dishwasher Accessories ✓
- Built-in Microwave Accessories ✓



FREEDOM PROTECTION

NO AGE RESTRICTION ON COVERED APPLIANCES AND SYSTEMS!

- Interior/Exterior Hose Bibs ✓
- Water Heater Expansion Tank ✓
- Water Softener ✓
- Washer and Dryer ✓
- Toilet Replacement ✓



FREEDOM EXCLUSIVE!

2 YEARS OF PROTECTION!

25% OFF

2ND YEAR*

WHEN YOU PURCHASE 2 YEARS OF ANY PLAN

*SEE CONTRACT FOR DETAILS

A LA CARTE OPTIONS

- GAS FIREPLACE \$75
- NEW** ADDITIONAL OVEN \$75
- NEW** ADDITIONAL DISHWASHER \$75
- WATER SOFTENER \$75
- FREESTANDING ICEMAKER \$75
- HOT TUB \$85
- WELL PUMP \$85
- WASHER-DRYER SET \$85
- SWIMMING POOL \$85
- GRINDER PUMP \$85
- CRANE SERVICE \$85
- ADDITIONAL REFRIGERATOR (PER UNIT) \$85
- SEPTIC SYSTEM & PUMPING \$85
- ADDITIONAL SQUARE FOOTAGE (PER 1,000 FT²) \$85
- BOOSTER PUMP \$135
- NEW** ADDITIONAL PLUMBING COVERAGE \$135
- DETACHED BUILDING COVERAGE \$145
- ADDITIONAL HVAC COVERAGE \$150
- SALT WATER SWIMMING POOL \$150

WHY DO I NEED A HOME WARRANTY?

Having a home warranty through Freedom Home Warranty prevents you from dealing with the expensive costs commonly associated with appliance and system failures such as your home's plumbing and electrical components. A home warranty is different from homeowners insurance, which covers your belongings and the home's structure in case of a natural disaster.

WHY CHOOSE FREEDOM HOME WARRANTY?

-  24 HOUR CLAIM SERVICE
-  NO AGE RESTRICTION ON APPLIANCES AND SYSTEMS COVERED
-  CHOOSE YOUR CHARITY*
-  MULTIPLE PLANS TO FIT YOUR NEEDS
-  USE OUR CERTIFIED CONTRACTORS OR CHOOSE YOUR OWN LICENSED CONTRACTOR
-  110% SATISFACTION GUARANTEE

THE PATH TO PROTECTION

Requesting service from Freedom Home Warranty is simple! A couple clicks and we'll get you fixed! Visit our website at www.FreedomHW.com to get started.

-  **1 PURCHASE NEW HOME**
-  **2 NEED SERVICE**
-  **3 CONTACT FREEDOM HOME WARRANTY WITH YOUR CLAIM**
888-495-2249 / WWW.FREEDOMHW.COM
-  **4 REPAIRS WILL BE SCHEDULED WITH A QUALIFIED CONTRACTOR**



FREEDOM FOUNDATION*

Without the continued support from our local communities we wouldn't be the company we are today! Through Freedom Foundation, a portion of the proceeds from all home warranty orders will be contributed to CHILDREN IN NEED, CANCER RESEARCH, AND MILITARY/VETERANS.

FREEDOM HOME WARRANTY APPLICATION

ORDER PLACED BY (CHECK ONE) BUYERS BUYER'S AGENT SELLER'S AGENT TITLE COMPANY SELLER

ORDER PAID BY (CHECK ONE) BUYERS BUYER'S AGENT SELLER'S AGENT TITLE COMPANY SELLER

1. PROPERTY INFORMATION

BUYER'S INFORMATION

BUYER'S NAME _____

PHONE/CELL _____

BUYER'S EMAIL _____

BUYER'S AGENT _____

PHONE/CELL _____

BUYERS AGENT EMAIL _____

TITLE/ESCROW INFORMATION

COMPANY _____

OFFICER _____

PHONE _____

EMAIL _____

CHECK HERE IF A HOME INSPECTION WAS PERFORMED AS PART OF THIS TRANSACTION

CHECK HERE IF THIS CONTRACT IS BEING PURCHASED AS PART OF A REAL ESTATE TRANSACTION.

ADDRESS _____

CITY _____ STATE _____ UNIT# _____

ZIP _____

We **LOVE** our Veterans and are grateful for their service. Please ask your representative about special offers for those who qualify.

PROPERTY

2. PLAN OPTIONS

SINGLE FAMILY HOMES (BUYER/SELLER COVERAGE)

- \$295 PATRIOT
- \$395 LIBERTY
- \$495 FREEDOM
- FREE LISTING COVERAGE (SEE CONTRACT FOR LIMITATIONS)

CONDO/TOWNHOMES DWELLING

- \$265 PATRIOT
- \$365 LIBERTY
- \$465 FREEDOM

MULTIFAMILY HOMES (PATRIOT PLAN ONLY)

- \$495 DUPLEX
- \$695 TRIPLEX
- \$895 FOURPLEX

NEW CONSTRUCTION HOMES 4 YEARS OF COVERAGE

- \$495 PATRIOT
 - \$695 LIBERTY
 - \$895 FREEDOM
- (CALL FOR DETAILS OR VISIT www.FREEDOMHW.COM)

A LA CARTE OPTIONS

	PRICE
GAS FIREPLACE	<input type="checkbox"/> \$75
ADDITIONAL OVEN	<input type="checkbox"/> \$75
ADDITIONAL DISWASHER	<input type="checkbox"/> \$75
FREESTANDING ICEMAKER	<input type="checkbox"/> \$75
WATER SOFTENER	<input type="checkbox"/> \$75
ADDITIONAL REFRIGERATOR (PER UNIT)	<input type="checkbox"/> \$85
WASHER-DRYER SET	<input type="checkbox"/> \$85
HOT TUB	<input type="checkbox"/> \$85
SWIMMING POOL	<input type="checkbox"/> \$85
SEPTIC SYSTEM & PUMPING	<input type="checkbox"/> \$85
GRINDER PUMP	<input type="checkbox"/> \$85
WELL PUMP	<input type="checkbox"/> \$85
CRANE SERVICE	<input type="checkbox"/> \$85
ADDITIONAL SQUARE FOOTAGE (PER 1,000 FT ²)	<input type="checkbox"/> \$85
BOOSTER PUMP	<input type="checkbox"/> \$135
ADDITIONAL PLUMING COVERAGE	<input type="checkbox"/> \$135
DETACHED BUILDING COVERAGE	<input type="checkbox"/> \$145
ADDITIONAL HVAC COVERAGE	<input type="checkbox"/> \$150
SALT WATER SWIMMING POOL	<input type="checkbox"/> \$150

TOTAL \$ _____

3. ORDER

- I DESIRE** THE HOME WARRANTY COVERAGE AND OPTIONS I HAVE MARKED ABOVE.
- WAIVER:** I DECLINE THE OPPORTUNITY TO PURCHASE HOME WARRANTY COVERAGE FROM FREEDOM HOME WARRANTY. I AGREE TO HOLD THE BROKER/AGENT/OFFICER HARMLESS IN THE EVENT OF A FAILURE WHICH WOULD HAVE OTHERWISE BEEN COVERED UNDER THIS SERVICE AGREEMENT.

PAYMENT CHOICES

TO PAY WITH A CREDIT CARD (ANNUALLY OR MONTHLY) PLEASE VISIT OUR WEBSITE AT www.FreedomHW.com

IF PAYING BY CHECK, PLEASE MAIL THIS COMPLETED FORM ALONG WITH A CHECK TO:

FREEDOM HOME WARRANTY
PO BOX 150868
SOUTH OGDEN, UT 84415

SIGNATURE _____ DATE _____

FREEDOM HOME WARRANTY SERVICE CONTRACT/FORM NUMBER: 08302019

Definitions: Freedom Home Warranty (FHW), We, Us, and Our mean the provider of this plan, Freedom Home Warranty, LLC with a physical address of 1166 E 4600 S #400, Ogden, UT 84403. You and Your mean the purchaser and service Contract Holder of the Plan. Plan means one of the three available plans to choose from (Patriot, Liberty, or Freedom). This service contract is also referred to as the Declaration of Coverage. The Declaration of Coverage can be viewed anytime online by visiting our website at www.FreedomHW.com. IPC means Independent Professional Contractor. The Contract Holder has the option to choose their own Independent Professional Contractor. FHW must confirm any correspondence including but not limited to: writing, email and/or phone, from contract holder to FHW for that correspondence to be acknowledged.

Plan Effective Dates: The effective date of the plan will be the date that the homeowner closes on the home. Freedom Home Warranty receives the payment for the plan, or when a customer files a claim, whichever comes first. The plan is then effective for a period of 12 months from that date. Coverage for a mobile home, single family residential-use resale, and new construction homes less than 5,000 sq. ft. is provided unless amended by Freedom Home Warranty prior to the effective date of coverage. Plans for homes larger than 5,000 sq. ft. are available. Please call Freedom Home Warranty for details. The coverage provided is for residential-use property only. Upon receipt of payment you agree to all the terms of this contract.

Home Buyer's Coverage: A 30-day introductory period is offered from the effective date, during which you may add additional coverage. You must pay (and request) additional coverage within the 30-day grace period or it shall be conclusively presumed that you do not wish additional coverage.

For Homes Not Going Through a Real Estate Transaction: If you are not involved in a real estate transaction, coverage may be purchased for the cost of the plan chosen. Any pre-existing conditions are not covered. The Contract becomes effective 30 days after payment is received by Freedom Home Warranty and continues for a period of 12 months from the effective date. All plans can be renewed at any time. If purchasing more than one year in a single transaction a 25% discount off the second year will be applied. *All pricing is reflective of the pricing for a warranty purchased through a real estate transaction.

Monthly Plans: All plans may be paid monthly or in full. All monthly contracts automatically renew unless cancelled by the contract holder or are non-renewed by Freedom Home Warranty. Monthly payments must be made by credit or debit card or ACH. Checks are not accepted. Monthly payments are subject to a \$5 per month transaction processing fee. Failure to process payment will result in termination of the plan. Cancellation of plan by the contract holder must be confirmed by Freedom Home Warranty in writing or via email.

Transfer by Plan Holder: All plans are transferable for the remaining term of the initial service contract to a new contractor holder at the same property address. You must notify Freedom Home Warranty of the transfer by emailing info@FreedomHW.com. If a home inspection is completed during the transfer of real estate, defects of covered items found at the time of the home inspection are excluded from coverage until proof of repair or replacement is received by us. You may send proof to info@FreedomHW.com. The most current version of the contract is always available on www.FreedomHW.com.

Service Requests:

- 1) Only the Contract Holder can request service. Service must be requested online at www.freedomhw.com or by calling 888-495-2249 24 hours a day, 7 days a week. A \$65 processing fee per each service request will be collected from Contract Holder via credit or debit card prior to processing each service request and the claim being initiated.
- 2) Contract Holder has the option to choose their own Independent Professional Contractor (IPC). When you choose to obtain Independent Professional Contractor (IPC) out of our network to perform diagnosis and/or service:
 - A) The IPC must be qualified, licensed, insured, and charge fair and reasonable rates for parts and service
 - B) Once the technician is at the home and prior to any services being rendered, the IPC must call our Authorization Department at 888-495-2249 with the contractor's diagnosis and dollar amount of services required. Covered repairs or replacements will be authorized if work can be completed at an agreed upon rate and in writing
 - C) We will provide an Authorization Number for the covered services and dollar amount that we have authorized. Failure to contact us as outlined may result in denial of coverage. Upon completion of the authorized services, the contractor must provide Freedom Home Warranty an itemized invoice for payment, including the Authorization Number. A service fee will be charged for each individual IPC that is called to the property. Each item in the contract is insured individually; if multiple claims are filed and determined to be unrelated issues, Freedom Home Warranty will require a service fee to be paid for each unrelated claim. Any additional fees associated with the service request or for repairs not authorized by us may be deducted from the payment amount or to be paid by Contract Holder.
 - D) If IPC requires payment while on jobsite, then Contract Holder must contact Freedom Home Warranty to discuss payment options prior to repairs. Payment for repairs made without prior authorization will not be reimbursed.
- 3) If Contract Holder requests the wrong made for services, Contract Holder will be responsible to pay an additional service request fee.
- 4) Contract Holder shall have the option to have Freedom Home Warranty select a Preferred Contractor (PC) to perform the service. Under normal circumstances, services will be initiated within 48 hours after your service request is made.
- 5) It is the responsibility of the Contract Holder to have the desired area of service free and clear of all debris so that the contractor has full access to the desired area of service. If additional fees are incurred from the PC due to the area not being prepared for the PC these fees will be the sole responsibility of the contract holder. PC shall not be responsible for any damage to items on the home or desired area of service because of Contract Holder not having the area prepared for the service. If the desired area is not accessible and the PC has to make a second trip to service a request, then the Contract Holder will be subject to an additional service request fee.
- 6) Freedom Home Warranty will not reimburse Contract Holder for repairs, products and services performed without prior authorization. Freedom Home Warranty has the sole right to determine whether a covered appliance, system, or component will be repaired or replaced.
- 7) Freedom Home Warranty reserves the right to require a second opinion, at its own cost
- 8) Freedom Home Warranty in its sole discretion may require a copy of a current home inspection on the subject property.
- 9) Freedom Home Warranty will guarantee service work completed by our preferred contractor for 30 days after work is completed. Service work completed by a contractor that is not a Freedom Home Warranty Preferred Contractor is not guaranteed by Freedom Home Warranty. Freedom Home Warranty must provide the contract holder a status update within 3 days of filing a claim. The status update to include: a list of the required repairs or services, the primary reason causing the required repairs or services to extend beyond the 3-day period, status report of any parts required for the repairs, an estimated time of completion as well as contact information of both the contractor hired to make the repairs as well as Freedom Home Warranty's Service/Claims department. Individual items and parts in Freedom Home Warranty's contract may have individual limits. Coverage approved on these items will be limited by their individual limit and contribute to the overall limit of the category in the contract. In the event a claim is denied, and a customer seeks denial review, Freedom Home Warranty reserves the right to request routine maintenance records in reviewing the claim.
- 10) If You request Freedom Home Warranty to perform a non-emergency service request outside of the normal business hours, You will be responsible for payment of the additional fees, including overtime.
- 11) Freedom Home Warranty reserves the right to discuss policy coverage in reference to a specific claim with the policyholder only.
- 12) If there are no local contractors in the area willing to work with FHW, FHW reserves the right to limit excessive trip fees due to the customer being located in rural areas outside of our licensed contractor's service area.
- 13) FHW must receive an invoice no later than 60 days after the service has been approved. If FHW receives an invoice after 60 days from the date of approval, FHW reserves the right to withhold payment or charge a fee for the delay.
- 14) When part replacement in conjunction with a valid claim is approved, FHW reserves the right to replace an OEM part with an aftermarket part if one of the same standard or compatibility is available.
- 15) Active Duty and Military veterans are eligible for \$50 off their first service fee with valid military ID.
- 16) If service is requested and the policyholder is unable to schedule an appointment due to either the fault of the policyholder or contractor, FHW will be notified within 20 days from the service request submission. If FHW is not notified within 20 days of the service request, the request will be void.

Arbitration:

Any matter in dispute between You and the Company may be subject to arbitration as an alternative to court action pursuant to the rules of (The American Arbitration Association or other recognized arbitrator), a copy of which is available on request from the Company. Any decision reached by arbitration shall be binding upon both You and the Company. The arbitration award may include attorney's fees if allowed by state law and may be entered as a judgment in any court of proper jurisdiction. By entering into this Agreement, the parties agree and acknowledge that all disputes they have that involve us or arise out of actions that we did or did not take, shall be arbitrated as set forth herein if the claim is in excess of the applicable small claims court jurisdictional limit. The parties further agree that they are giving up the right to a jury trial, and the right to participate in any class action, private attorney general action, or other representative or consolidated action, including any class arbitration or consolidated arbitration proceeding. All disputes or claims between the parties arising out of the agreement or the parties' relationship shall be settled as follows:

1. Final and binding arbitration shall be held in the county of the covered property address, or other location mutually agreed upon by both parties in writing. OR
2. Small claims court; for claims in excess of the Small Claims Court jurisdictional limit.

The arbitration shall be resolved by one arbitrator through binding arbitration administered by the American Arbitration Association pursuant to its rules for consumer disputes. Copies of the AAA Rules and forms can be located at www.adr.org, or by calling 800.778.7879. Contract holder's sole remedy under this Contract is recovery of the cost of the required repair or replacement, whichever is less. The parties expressly agree that this Agreement and this arbitration provision involved and concerning interstate commerce and are governed by the provisions of the Federal Arbitration Act (9 U.S.C. § 1 et seq.) to the exclusion of any different or inconsistent state or local law, ordinance or judicial rule.

Right to Contact:

Freedom Home Warranty may use Contract Holder's contact information to contact You if necessary and to perform business functions. We may also use this information to notify You about special promotions offered, and new products or services offered by Freedom Home Warranty or any of its affiliates. Freedom Home Warranty will not rent, sell, or lease Contract Holder's contact information to third parties. By accepting this agreement you are enrolling in SMS/MMS or you can text "STOP to cancel or #FHW for help". Your Duties: You are responsible for the following:

- 1) Maintaining and installing appliances/systems following manufacturer's specifications.
- 2) Reporting claims promptly; and
- 3) Protecting and maintaining appliances/systems.

This Contract Does Not Cover:

- Any repairs or services required outside of the home's main foundation

- Repairs or replacement required because of structural defects; accidents; fire, freeze, flood, or other acts of God; neglect; misuse; abuse; missing parts; vandalism; manufacturer defects; power failure; shortage; surge or overload; inadequate capacity; cosmetic defects; design flaws; or damages due to pests or pets
- Consequential or secondary damage, including but not limited to any damage resulting from water, gas, smoke, fire, oil, or other natural or man-made substances or materials; and any damages due to a service contractor's conventional repair efforts of the primary item.
- Closing or providing access to any covered items. - Cost of carpentry, construction, or other modifications made necessary by a covered repair or replacement.

FHW is not responsible or liable for obtaining access to covered items nor costs associated with gaining access to covered items. Freedom Home Warranty is not responsible for additional charges to install or remove appliances, systems, or non-related equipment; nor does Freedom Home Warranty cover the cost of restoration of floor coverings, wall coverings, countertops, sheetrock, paint, etc.

- Living spaces detached from main home unless additional option is chosen (See A La Carte Option - Detached Building Coverage).
- Repairs or replacement required because of failure to maintain or clean the specific item according to manufacturer specifications.
- Repairs or replacement required because of improper, previous or attempted repair or improper installation.
- Repairs or replacement due to failure to provide timely service due to conditions beyond Freedom Home Warranty's control, including but not limited to, labor difficulties, or part or equipment delays.
- Commercial properties and residential properties being used for commercial and/or business purposes such as, but not limited to nursing/care homes, fraternity/sorority houses, day care centers, or any other business or home used as a business.
- Systems or appliances classified by the manufacturer as commercial and/or commercial equipment modified for domestic use
- Systems or appliances classified as a prototype and/or a first, typical or preliminary model of something, especially a machine, from which other forms are developed or copied.
- Diagnosis, repair, removal, or remediation including but not limited to mold, radon, mildew, rot, or fungus, or any damages resulting from including but not limited to meth, radon, mold, mildew, rot, or fungus, even when caused by or related to the malfunction, replacement, or repair of a covered appliance or system.
- Cost for cranes or other lifting equipment.
- Cost relating to permits.
- Leak detection tests.
- Performance of services involving toxic or hazardous materials, including but not limited to, lead paint, mold, asbestos, or sanitation of sewage spills; costs related to disposal of hazardous or toxic materials; costs related to recapture and/or disposal of refrigerants.
- Removal of defective appliances and systems unless Liberty or Freedom Plan is chosen, and the removal is in conjunction with a repair or replacement.
- Items covered by a builder, manufacturer, extended warranty, or distributor and costs associated with that item including labor.
- Freedom Home Warranty does not cover any pre-existing condition. A pre-existing condition is any condition that existed prior to the policyholder taking ownership of and occupying the warranted home.
- A covered item malfunction that predates your agreement term is not covered under your agreement unless the malfunction:

1) was found during a home or other inspection that predates your coverage start date and proof of repair has been provided to FHW with reasonable satisfaction; or

2) is undetectable by a licensed technician's inspection of the covered item.

- If code upgrades are required by Freedom Home Warranty Preferred Contractor or the homeowner's Independent Professional Contractor as part of the service repair process, code upgrades must be completed at the homeowner's expense or the claim/service is subject to denial.
- Necessary or required unit replacement as defined: a necessary or required unit replacement/upgrade is considered an upgrade to the current system due to circumstances beyond the control of you or FHW, such as the inability to obtain parts or equipment for the current unit due to compatibility, availability, or code upgrades.
- Replaceable filters, cartridges or expendable items associated with any Covered item.

Emergencies: In cases of emergency, please contact your IPC OR contact Freedom Home Warranty at info@FreedomHW.com or by calling 888-495-2249. We will expedite our claim service within 24 hours. An emergency is defined as a service issue resulting in 1) A condition that immediately endangers safety and health; 2) A system malfunction that is causing continuous damage to the home; 3) No water, gas, electricity, or toilet facilities to the entire home; and/or 4) a condition that interferes with healthcare support of occupants. Other conditions may, at our sole discretion, be considered an emergency. Freedom Home Warranty must provide the contract holder a status update within 3 days of filing a claim. The status update to include: a list of the required repairs or services, the primary reason causing the required repairs or services to extend beyond the 3-day period, status report of any parts required for the repairs, an estimated time of completion as well as contact information of both the contractor hired to make the repairs as well as Freedom Home Warranty's Service/Claims department. If the Contract Holder requests non-emergency service outside of normal business hours, You will be responsible for additional fees, including but not limited to overtime.

Cash in Lieu: We reserve the right to provide cash in lieu of repair or replacement. Cash in lieu will be calculated as the cost for the damaged/ malfunctions parts, and will not include the price of quoted labor. Payment may be less than retail and will be provided based on our negotiated rates with our Service Network and/or Supplier Provider. Once you accept cash in lieu of service, Freedom Home Warranty is not responsible for work performed. To ensure continued coverage of the appliance or system for which we provide a cash in lieu settlement, either during the current or future terms of coverage, the Contract Holder must provide proof of replacement or repair that meets our reasonable satisfaction. Proof of purchase or repair must be from a business in the form of receipt, with the customer's information verifiable. Private sales and transactions will not be eligible for reimbursement. Proof may be sent to info@FreedomHW.com. Proof of purchase must be submitted within 30 days.

Plans:

PATRIOT PLAN:

REAL ESTATE TRANSACTION CONTRACT

Single Family Residence: \$295/ Condominium/Townhome: \$265

Multiple Unit Coverage is Patriot Plan only.

Duplex: \$495, Triplex: \$695, Fourplex: \$895

NEW CONSTRUCTION CONTRACT (YEARS 1-4)

Patriot Protection Plan: \$495 Liberty Protection Plan: \$695 Freedom Protection Plan: \$895

New Construction Coverage: COVERED: Services and repairs approved by The Builder during the first 12 months. After the first year, Freedom Home Warranty is the sole provider of Home Warranty coverage. For the appropriate service call fee, Freedom Home Warranty will cover the cost of repair on approved systems and appliances according to The Contract Holder's plan. EXCLUSIONS: Any service or repair not approved by The Builder and/or Freedom Home Warranty.

Re-Key Service: COVERED: For the applicable service request fee, Freedom Home Warranty will re-key up to six locks, for standard cylinder door locks and deadbolts. Four copies of the key will be provided. Re-Key service must be filed within 30 days of the policy becoming active. EXCLUSIONS: Non-standard cylinder door locks, including but not limited to: biometric door locks, reprogramming of locks, high security door locks, and alarm doors; Freedom Home Warranty is not responsible for picking locks. Not available for Home Seller's Coverage. LIMIT: \$200.

Air Conditioning and Heating System: COVERED: Primary air conditioning and heating systems; electric central air conditioning systems; evaporative coolers; forced air, gas, or electric central heating systems; air source heat pumps; ductless units; all mechanical parts thereof, including but not limited to thermostats and accessible refrigerant lines. Additional units requiring service will require an additional service fee. EXCLUSIONS: Code Upgrades; ductwork; chiller systems and chiller components; Window units; inaccessible and/or well obstructed refrigerant lines; fireplaces of any kind; unless gas fireplace is elected as a la carte option (even if main source of heat) and key valves; electric cable heating systems; solar heating; water source heat pumps; wall units; portable units; roof jacks or stands; boiler and radiant heat systems; grills; pre-coolers; oil or diesel heating systems; units in excess of 5-ton capacity; wood, pellet, or gas stoves; electronic air cleaners; computerized HVAC management systems or zone controllers; humidifiers; filters; flues and vents; condenser casings; deionizers; registers; leak detection tests; combustion tests; drain and condensate pans; structural modifications required in connection with any covered repair; failure or inadequacy caused by system operation outside of manufacturer specifications. Water evaporative cooler repair or replacement necessitated by rust, corrosion or chemical deposits. Necessary or required unit replacement as defined: a necessary or required unit replacement/upgrade is considered an upgrade to the current system due to circumstances beyond the control of you or FHW, such as the inability to obtain parts or equipment for the current unit due to compatibility, availability, or code upgrades. LIMITS: \$1500 maximum for diagnosis, replacement, or repair during the coverage term. Thermostat LIMIT: \$250.

Air Conditioning and Heating Tune-Up: COVERED: For the applicable service call fee, Freedom Home Warranty will perform one seasonal HVAC tune-up as follows: check refrigerant levels and system pressures; check heat operations; inspect pilot system; test capacitors; test temperature split; clean condenser coils; check contractors; perform amper draw on condenser and evaporator motors and compressor; check condensation lines; calibrate thermostat; clean burners; clean and tighten electrical connections; test limit switches; and test safety switches. Change filters (owner to supply filter prior to visit). NOTE: The applicable service will be dependent on the current seasonal options available. If the contract holder places an additional service request for repairs while the contractor is performing a tune-up at their home, a separate service fee will be required. EXCLUSIONS: Unit's inaccessible by reasonable means. LIMITS: Tune-up is covered for only one unit. Contract Holder will be responsible to pay the service contractor any additional fees for additional units. Not available for Home Seller's Coverage.

Plumbing System: COVERED: Plumbing pipe leaks; main water line within the foundation; gas or electric water heater; water heater gas control valve; toilet wax ring seals; toilets and related mechanisms; recirculating pump; built-in bathtub whirlpool motor and pump; and tankless water heaters. Permanently installed sump pumps (ground water only) - limit of \$300.00. Garbage disposals - limit of \$300.00. (overall limits still apply). Contract holder's sole remedy under this Contract is recovery of the cost of the required repair or replacement, whichever is less. The parties expressly agree that this Agreement and this arbitration provision involved and concerning interstate commerce and are governed by the provisions of the Federal Arbitration Act (9 U.S.C. § 1 et seq.) to the exclusion of any different or inconsistent state or local law, ordinance or judicial rule.

